

HNS 9250 software version 4.0.2.7 MAC Version.

Briefing note
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The HNS 9250 software version 4.0.2.7 is released and available for download. You can obtain it in either of the following ways:

- Go to **www.inmarsat.com/support**, click on **BGAN**, then click on **Firmware**. Select the software file for the HNS 9250.
- Use the BGAN LaunchPad **Update** menu to locate and install the software.

About this release

This release is for the HNS 9250. Details of this release including bug fixes can be found in the HNS 9250 Release Bulletin document.

Upgrading the firmware

WARNING: DO NOT unplug or interrupt the terminal's power supply or Ethernet connections during the firmware upgrade. Doing so could corrupt the firmware loaded onto the terminal.

1. Run the file "HNS_9250_MAC_V4.0.2.7.zip" from the directory that you want the BGAN Upgrader to run on your Mac (for example, Desktop, Applications folder etc.).
2. Connect the Ethernet port of the BGAN modem to be upgraded to the LAN port of the Mac using a standard Ethernet cable.

3. Connect an AC/DC converter (supplied in the BGAN install kit) to the BGAN modem. If it does not power on automatically, press the power button to turn it on.
4. Run the BGAN Upgrader file.
5. On the BGAN Upgrader Window, click on **Upgrade**. The status and progress of the Upgrade is shown in the BGAN Upgrader window. After approximately 2 minutes, a window will pop up stating which version of the software is running. This means that the terminal has been successfully upgraded, and the power and Ethernet connections can be removed.

If you want to upgrade another terminal, there is no need to close the BGAN Upgrader window. Just repeat Steps 2 to 5, but omit Step 4.

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